

Prescriptions – these must be in writing

- Requests dealt within 48 hours (exc. Weekends/BH) and sent electronically to pharmacy of your choice or printed for collection
- Requests can be done by
 - a prescription request form in the practice
 - our website
 - email
 - post

Data Protection

Grand Union Health Centre is registered under the Data Protection Act 1998.

Your medical records are kept secure and access is restricted to practice members. We only use or pass on any information about you to other health professionals involved directly with your care or your express permission. Anyone who received information from us is also under a legal duty to keep it confidential. Requests for copies of your medical records will only be released to third parties not involved with your medical care, with your explicit consent, except when not doing so would be deemed to put you or mother members of the general public at risk.



Grand Union Health Centre

209 Harrow Road
London
W2 5EH

grandunion@nhs.net
www.grandunionhealthcentre.co.uk
020 7286 1231

Opening Times
Monday 8am-8.30pm
Tuesday 8am-8.30pm
Wednesday 8am-8.30pm
Thursday 8am-8.30pm
Friday 6am-6.30pm
Saturday & Sunday Closed

Patient Information Leaflet

Clinicians

Partners

- Dr Judith Tate
- Dr Naomi Katz
- Dr Elanor Turner
- Dr Clara Joseph

Salaried GPs

- Dr Bola Ogunleye (Female)
- Dr Uzoma Uduku (Female)
- Dr Edward Cairns (Male)
- Dr Mark Papp (Male)
- Dr Martha Martin (Female)
- Dr Fred Glyn (Male)
- Dr Chun Lok (Male)
- Dr Juwad Jawad (Male)
- Dr Hossam Abdul-Hamid (Male)
- Dr Anika Modi (Female)
- Dr Yousef Salamony (Male)

Nursing Team

- Rachel Cummings (Nurse)
- Rebecca Head (Nurse)
- Helena Mitchel-Kempner (Nurse)
- Grace Rosario (HCA)
- Melpomeni Baimpou (HCA)
- Samia Silmani (Phlebotomist)
- Shakila Miah (HCA)
- Ummeya Mukith (HCA)

Practice Pharmacist

- Hitesh Tailor
- Shailee Patel
- Zahra Abdul Hussain

My Care My Way

- David Byrne
- Doyin Elegbede
- Candace Francis

Smoking cessation

- Cheryl Collins
- Elizabeth Rock

Overview

GUHC Mission Statement

‘To make a difference to the lives and healthcare of our patients. Our mission is to put the patient first but within a framework of professional criteria that delivers help to those who need it most.’

Our core values that are shared amongst all our staff are:

- Openness
- Fairness
- Respect
- Accountability

How to register

- Online
- With receptionist

You will be offered a new patient health check upon registration

Practice boundary

1-4 mile radius from the surgery. Anyone can register outside this boundary. If you live outside of the catchment area, some services we offer may be limited, including home visits

Admin Team

Management

- Muna Bulaleh – Practice Manager
- Ume Akbar – Assistant Practice Manager
- Carlos Louro – Operational Lead
- Nicole Mcevoy – Reception Manager

Nicola McLoughlin (Secretary)
Angela Slivova (Secretary)

Agnieszka Kasprzyk	Dalal Ridha	Natasha Dalugodage
Andy Denys	Yasmin Razak	Mathilda Keenan
Wajahat Karim	Sharon Johns	Idris Olanrewaju
Natalie Miya-Fluxman	Tomasz Polak	Sara Selimi
Siobhan Charman	Marcos Gonzalez	Fjola Haliti

Patient Responsibilities

Treat patient staff and doctors with the same consideration and courtesy you would like yourself

The practice operates a zero tolerance policy. Abuse to our staff may result in removal from our list

Please ensure that you order your repeat medication in plenty of time allowing 48 working hours

Suggestions, comments & complaints

We welcome all comments on the services provided by the practice

Comments can be submitted via our online patient feedback form, or you may contact us by phone or letter.

Appointments

- Book online or over the phone
- Face to face – please login at reception or using self check in screen on arrival
- Telephone consultations – many problems can be dealt with over the phone
- Pre-bookable appointments up to 3 months in advance
- Same day appointments
- If you need to speak to a GP urgently, there is a duty doctor available

Home visits

If you are unable to come to the surgery and need a home visit, please call the surgery as early as possible to request a home visit

Chaperone

All patients are entitled to have a chaperone present for any consultation. Please request this at the time of booking or speak to your GP

Disabled Access

Access suitable for wheelchair users

Disabled toilets situated in the waiting room

If you need urgent advice or treatment outside of surgery hours, please call: NHS Direct 111 or attend an Urgent Care Centre

St Charles Urgent Care Centre^[SEP](within the St Charles Centre)^[SEP]Exmoor Street^[SEP]London W10 6DZ^[SEP]Telephone: 020 8962 4262^[SEP]Open 08:00 – 21:00 seven days a week

Soho Walk-in Centre^[SEP]1 Frith Street^[SEP]London W1V 5QS^[SEP]Telephone: 020 7534 6500^[SEP]Open Monday to Friday between 08:00 – 20:00^[SEP]Saturday, Sunday and Bank Holidays (closed only on Christmas Day) 10:00 – 20:00